User Experience Guide (UX Guide) Project Coordination



| Project Title | User Experience Guide (UX Guide) Project Coordination |
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| Project Summary | Help VHA's Human Factors Engineering (HFE) team create and maintain the UX Guide to increase the adoption of a User-Centered Design process and communicate Design Principles and Standards within the Healthcare Information Technology (HIT) domain. |
| Country | United States |
| Agency | Veterans Affairs Department |
| DoS Office | N/A |
| Post | N/A |
| Section | N/A |
| Number of Interns | 2 |

Project Description

If you are looking to take your Usability and Project Management skills to the next level consider learning from Veteran Health Administration's Human Factors Engineering (HFE) team, in the Office of Health Informatics. HFE is a small, flexible group of professionals that value innovative ideas and out of the box thinking.

The UX Guide will be a go-to source for standards, guidelines, and best practices for designing Health IT solutions. Interns will help share knowledge and tools with software development teams through a user-centered approach that informs the software development cycle to improve the user experience.

As a UX Guide Project Coordination Intern, you will learn the fundamentals of human factors and how knowledge sharing can be best applied for clinical scenarios, end-user and patient personas, and design patterns. At the Department of Veterans Affairs, you'll have plenty of work to both hone your skills and contribute to the team's success. Apply today to join a team where your ideas will be explored and your opinions appreciated.

As a UX Guide Project Coordination Intern your typical work assignments may include: Author Human Factors Quarterly articles, support publishing of findings, document reviews, UX Guide content layout, team activity coordination, research support, design and validation activities, and other UX Guide material development, distribution, and feedback collection intended to inform HIT development teams, and continually improve the experience of end-users.

Desired Skills Interests

Additional Information

Add your User Experience (UX) insights to the evolving field of Electronic Health Records (EHRs) for how best to meet the end user needs. Learn from Usability Engineers, Human Factors Engineers, Interactions Designers, Software Developers, and more.

Language Requirements

None